


caesarstone®

# Care and Maintenance

A guide to caring for your Caesarstone

# Everyday Cleaning

Caesarstone requires very little maintenance to stay looking like new. For everyday, routine cleaning of Caesarstone we recommend wiping the surface with warm soapy water (a mild detergent) and a damp cloth, or use one of our convenient Caesarstone Cleansers. As Caesarstone is virtually non-porous, it will keep its lustrous gloss and ultra smooth surface without polishing and it never needs sealing. Never attempt to polish the surface on your own, and avoid prolonged rubbing in one spot when cleaning.

**Ultra Matte Surfaces:** Like any matte surface, they will require more daily maintenance, but are just as durable as a polished surface. Our Caesarstone Spray Cleaner and Caesarstone Cream Cleanser works wonders for everyday cleaning and will remove any stubborn marks.

**Outdoor Surfaces:** Never use acetone or thinners to clean your Outdoor Caesarstone.

**Always thoroughly rinse off cleaning residue after use to avoid discolouration.**

# Tough? Yes. Indestructible? No.

As with any surface, Caesarstone can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichloroethane or methylene chloride, such as paint removers or stripper. Avoid any highly aggressive cleaning agents like oven cleaner and products that have high alkaline/pH levels. Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralise the effect.

# Heat Resistance

Caesarstone will tolerate brief exposures to moderately hot temperatures, however prolonged direct contact with, or radiated heat from, very hot pots can cause thermal shock, discolouration or damage. We therefore do not recommend placing hot items directly from the hotplate or out of the oven onto the Caesarstone surface. We always recommend the use of a hot pad or trivet to place hot items on.

# Caesarstone Cleaning Products

Never use harsh chemicals on your Caesarstone. Caesarstone has developed a range of cleaning products specially designed and formulated to keep your quartz surfaces looking their best. Our cleaning products are available to purchase from all Interslab branches. You can also buy them from our online store at interslab.co.za/shop

# Food Preparation

We always recommend cutting on an appropriate cutting board and never directly on the Caesarstone surface to avoid blunting kitchen knives or damaging the surface.

# Extra Stubborn Marks

If you have an extra stubborn mark which can't be removed with Caesarstone Cream Cleanser, don't panic! Simply contact our Caesarstone customer support team at **083 608 5810** who will be able to provide you with further advice for your specific type of mark.

| Substance | Caesarstone® Cleansers | Methylated Spirits |
|---|---|---|
| Red Wine | ✓ | |
| Beetroot | ✓ | |
| Coffee / Tea | ✓ | |
| Cordial | ✓ | |
| Spices | ✓ | |
| Food Oils | ✓ | |
| Glue / Silicone / Paint | | ✓ |

# Directions for use

For general cleaning we recommend our Caesarstone Spray Cleaner. For removal of extra stubborn marks, such as red wine or beetroot, or to give your surface a thorough clean, we recommend Caesarstone Cream Cleanser.

Apply a generous amount to the countertop and use a non-scratch sponge. Gently scrub the mark in a circular motion, while being careful not to rub in one spot for too long. Use the scrubber to clean the entire surface before rinsing with clean water and buffing the surface dry with a soft, clean towel.

Caesarstone Cream Cleanser is also suitable for cleaning sinks and taps, baths and basins, shower recesses, tile surfaces and kitchen surfaces.

## Activate your Caesarstone Warranty

Register online and receive your complimentary Caesarstone Cleaning Kit and a Caesarstone Authenticity Badge. For more information on your Caesarstone Warranty, and how to register, **scan the QR code or visit caesarstone.co.za**




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We'd love to hear from you.
For more information or to purchase Caesarstone cleaning products,
**visit our website at caesarstone.co.za**

Warranty | Easy To Clean | Hygienic

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